



## **Metarock Group Ltd**

### The risk/return equation continues to widen

Metarock Group Ltd (ASX:MYE) has released a quarterly activity report which while having a number of moving parts points to a widening risk/return equation (to the return side) in our view as restructuring continues while key contracts are yet to hit the numbers. From a return basis the share price continues to slide, offering further upside on unchanged earnings and multiple assumptions, the potential recoupment of Crinum remediation costs continues to increase (now >\$30m, up from \$18m), net capex is slowing and below our forecast run rate for FY23, and FY23 guidance is unchanged for now. Risks centre around an inability to recover Crinum costs (we are only assuming 30% of the total), a sale of excess equipment below book value (unlikely given the A\$, coal price strength and age of equipment), further ramp-up delays at Cook (already considered in recent guidance) and a counter claim by the Crinum mine owner. The only change to our numbers is a \$10m increase in debt relating to additional Crinum costs incurred over the quarter. We continue to apply peer FY22 EV/EBITDA multiples to MYE FY23 and FY24 revised earnings estimates implying a valuation of \$0.62/share and \$1.25/share respectively. Our DCF, as a sense check, is \$1.00/share. PP&E had a book value of ~\$110m at June 2022, providing significant NTA/valuation support.

#### **Business model**

MYE provides a range of contracted services and equipment hire to major underground metallurgical coal operators (roadway development, conveyor installation, longwall relocation and maintenance, supply and installation of underground ventilation control devices) and metalliferous hard rock operators (mine development, raise boring, shotcreting, cable bolting and production drilling) via the acquisition of PYBAR. More recently, the group has sought to move into mine operations to operate mines in its own right for asset owners with limited underground experience. Such operations are longer-term in nature providing repeatable revenue at higher margins relative to contracting.

#### Q1 FY23 trading update sees increase in debt due to Crinum

Net debt excluding invoice financing facilities has increased from \$60m in June 2022 to \$75m in September 2022 as an additional \$10m in Crinum remediation costs were incurred. A second tranche payment for the Wilson acquisition added a further \$3.3m to debt as forecast. We still expect net debt to finish the year around \$53m assuming modest (30%) recovery of Crinum costs and asset sales totalling \$25m, together with positive operating cash flow. It should be noted Q1 FY23 includes none of these offsets, likely losses at PYBAR and little contribution from the higher margin Cook contract.

#### Valuation between \$0.62/share (FY23) to \$1.25/share (FY24)

Our preferred valuation methodology for MYE is multiple-based given the number of long-listed mining services companies on the ASX. We apply FY22 peer adjusted EV/EBITDA multiples to MYE's FY23 and FY24 earnings as they are more reflective of recent contracts at full production. The result implies a valuation of \$0.62/share using FY23 estimates and \$1.25/share using FY24. Our DCF as a reference is \$1.00/share.

Historica	l earnings	and RaaS	estimates (	in \$A unle	ss other	rwise stat	:ed)
Year end	Revenue (adj.)	EBITDA (rep.)	NPATA (adj.)	EPS (adj.) (c)	P/E (x)	Dividend yield (%)	EV/EBITDA (x)
06/21a	233.1	22.3	6.3	0.06	3.3	15.8	(0.2)
06/22e	452.7	38.6	7.0	0.06	3.4	0.0	2.2
06/23e	565.0	38.1	(4.7)	(0.04)	(5.3)	0.0	2.1
06/24e	586.5	56.3	7.6	0.06	3.3	15.8	1.0
Source: Con	npany data: Ra	aaS Advisory	estimates for FY	'23f and FY24	·f		

#### Mining Services

#### 8 November 2022



## Share Performance



#### **Upside Case**

- Delivering on \$1.3b order book
- Meeting new Cook schedules
- Delivering on PYBAR acquisition

#### Downside Case

- Lower metallurgical coal prices/lower activity
- Long-term technological advancements in nonblast furnace steel making
- Safety issues at key mines

#### **Board of Directors**

Colin Bloomfield	Non-Executive Chairman
Paul Green	Managing Director
Andrew Watts	Non-Executive Director
Julie Whitcombe	Non-Executive Director
Gabriel Meena	Non-Executive Director
Paul Rouse	Non-Executive Director

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\*The analysts hold shares



#### Q1 FY23 Trading Update

MYE has released a September 2022 quarter activity report which includes the following information regarding trading relative to RaaS forecasts:

- Cash receipts of \$144m against RaaS H1 FY23 revenue estimate of \$262m, implying revenue is on track;
- Notional EBITDA before working capital movements of \$2.4m against a H1 FY23 RaaS estimate of \$16.5m.
  The half-yearly skew may be more to the 2H than currently forecast as a result;

Parameters	A\$m	
Cash flow from operating activities	(9.0)	
add tax paid	0.0	
add interest paid	1.4	
add abnormal Crinum costs	10.0	
add other abnormal costs	0.0	
Notional Q1 FY23 EBITDA before WC movements	2.4	

Closing net debt excluding invoice financing of \$75m against \$60m at June 30 2022. The increase is attributable to an additional \$10m in Crinum remediation costs (now totalling \$28m) and \$3.3m in a second tranche payment relating to the Wilson acquisition which was expected.

We still expect net debt to end the year around \$53m driven by excess equipment sales and modest assumptions around Crinum cost recovery (\$12m against >\$30m in costs incurred), expected predominantly in 2H FY23.

Parameters	A\$m	
Net debt as @ 30 June 2022 (ex-invoicing facility)	60.0	
add Crinum recovery	(12.0)	
add equipment sale	(25.0)	
add operating cash flow	(10.5)	
less capex	37.0	
less Wilson tranche 2	3.3	
Debt as June 2023	52.8	
PP&E as at June 2022	110	
Debt/adj. EBITDA	1.4x	

- Capex spend of \$7.2m against a full year RaaS forecast of \$37m for FY23 (or \$9.2m/quarter), offering some upside depending on the refurbishment requirements of excess equipment;
- Further information on the recently awarded Narrabri contract with Whitehaven Coal (ASX:WHC) for underground coal services. While no value has been disclosed the contract has a term of two years with a further two-year option. This contract is included in recent FY23 guidance but assumes a slow-ramp-up given the current labour market;
- A new \$50m-\$55m 11.5-month contract for PYBAR with Malabr Resources at their Maxwell Underground Mine, contributing ~\$25m in FY23 and ~25m in FY24 and included in the recently revised FY23 guidance numbers; and
- The receivership of a PYBAR client (Cromarty Resources) at the Thalanga mine owing MYE \$5.7m in debtors and WIP, together with a further \$1.5m in latent condition works, both set to be claimed for under administration.



#### **Current Guidance**

#### FY23 guidance

Current guidance calls for:

- Revenue between \$530m-\$580m; and
- EBITDA between \$34m-\$40m.

While not specifically guided we expect:

- Gross capex spend to decline from the previous \$50m guidance as additional Crinum equipment will not be required (currently assuming \$37m and could be on the high side given Q1 FY23 capex);
- The likelihood of equipment sales in preference to a sale and lease back (we have assumed \$25m), likely to be Q3 FY23; and
- The prospect of recouping some or all of the ~\$30m in Crinum remediation costs (RaaS is forecasting \$12m) under contract terms.

All the above has implications for the level of depreciation (less assets to depreciate) and debt into FY24, with management aiming to get debt/EBITDA back to 1.0x (RaaS has 1.4x at year-end).

#### FY24 and beyond

While no specific guidance has been provided for FY24, key changes relative to previous guidance relates to the removal of the Crinum contract. Based on the previous FY23 guidance, if we remove the implied Crinum contribution and assume a full year's contribution from Cook, our current FY24 estimates should hold true, particularly considering new contracts at Narrabri and Malabar.

The Cook contract is four years in duration with a two-year option, and as a result we view FY24 numbers as sustainable well into FY28, hence our numbers remain elevated medium-term.

#### **Peer Comparison**

Our assessed peer group for MYE relies on a mix of human resources and equipment to deliver services, typically under contract, mostly on a fixed-rate basis and predominantly across the mining services space. These companies are people-heavy and rely on the efficient management and utilisation of people and equipment to deliver contracted outcomes and derive an acceptable return.

We have only included companies under A\$1b market cap, with most under A\$500m.

The table below summarises the peer group financials for FY22 and MYE for FY23 and FY24 given these are the first year's earnings derived from the capex and debt incurred in FY22 to execute these contracts. The highlighted stocks represent the three highest-rated stocks according to our relative matrix and are key to our relative valuation approach.



Exhibit 3: Peer group financial comparison - FY22 metrics (MYE FY23) Mkt. cap. Working FY22 net FY22(f) **EBITDA %** EV/ EV/ Company name Ticker Share FY22(f) capital/sales price (cps) (A\$m) debt (A\$m) **EBITDA** sales **EBITDA** EBIT (x) (A\$m) % (A\$m) (x) NRW Holdings NWH 2.52 1,131 66.6 272.4 2,407 11.3 4.2 7.6 4.4 Emeco Holdings EHL 0.78 408 245.0 239.3 31.7 4.3 2.7 5.4 754 Macmahon MAH 0.14 302 215.5 220.0 1,700 12.9 10.3 2.4 5.1 DDH1 \* DDH 0.85 363 112.8 22.3 3.4 5.0 16.6 507 33.4 MACA Limited MLD 1.07 366 194.9 150.9 1,651 9.1 10.0 3.7 9.0 **GR** Engineering 2.21 343 -97.8 56.4 8.7 4.3 4.5 **GNG** 652 -1.1 25.5 Licopodium ΙYΙ 6.85 272 -994324 229 142 5.3 57 Mitchell Services MSV 0.37 83 39 2 31.7 213 14.9 11.0 3.8 26.5 AVERAGE 408 15.6 12.2 6.0 3.8 Top-3 rated average 23 2.6 8.2 Metarock (FY22) MYE 0.18 60.0 318 453 7.0 96 Metarock (FY23) MYE 0.18 23 53.3 30.7 565 5.4 9.6 2.5 nm Metarock (FY24) 23 47.8 3.3 MYE 0.18 29.7 587 8.1 9.6 1.1

Sources: Company financials, RaaS estimates; Prices as at 31 October 2022; \*Pro-forma; #Ex-MSV

Looking at selected peer group FY22 metrics (against MYE's FY22-FY24) we would highlight MYE:

- Is one of only two stocks to be < \$100m market cap;
- Has lower-than-average EBITDA margins, impacted by the recent PYBAR acquisition;
- MYE EBITA margins and multiples are distorted by a significant depreciation charge near-term;
- FY23(f) EV/EBITDA metrics (adjusted for AASB16) are 36% below peer group FY22 metrics (2.4x vs 3.7x); and
- FY24(f) EV/EBITDA metrics (adjusted for AASB16) are 71% below peer group FY22 metrics (1.1x vs 3.7x).

This continues on from the strong operating metrics of the sector over the past three years where we estimate CAGR sales growth of 31%, CAGR EBITDA growth (ex-AASB16) of 15% and CAGR EBIT growth of 15%.

Capex spend relative to depreciation has increased significantly, from 0.9x in FY20 to 1.6x in FY22, setting the sector up for further growth in the future.

#### **Peer Group Relative Multiple Valuation**

Given the number of comparable ASX-listed peers, their extensive listed track record and analyst coverage, we prefer a relative multiple valuation approach for MYE. To establish the appropriate "relative" (premium or discount) we have used our seven-variable matrix with four qualitative and three quantitative measures. Our analysis suggests MYE deserves a premium to the peer group, so our reference multiple is the average of the highest-rated three stocks in our assessed peer group.

Based on FY22 metrics this equates to an EV/EBITDA of 3.7x (we provide EV/EBIT multiples but believe MYE's high depreciation charge distorts this comparison) and apply these multiples to MYE's FY23 and FY24 metrics as these years are more reflective of ongoing earnings under the recently won mine operation contracts and the PYBAR acquisition. The resulting valuation on an EV/EBITDA basis translates to \$0.62/share (FY23) and \$1.25 (FY24) depending on what year is selected. We have not valued excess franking credits which currently equate to \$0.16c/share.



Exhibit 4: M	YE valuation u	ınder various s	cenarios		
	MYE @ 0.175c	Peer average	Top-3 rated*	Top rated	Comments
EV/EBIT					
Multiple	n.m.	6.0x	7.3x	9.0 x	
FY23	\$0.20	n.m.	n.m.	n.m.	Distorted by high depn in FY23
FY24		\$0.65	\$0.80	\$1.00	
EV/EBITDA					
Multiple	2.0x	3.8x	4.6x	5.2x	
FY23	\$0.175	\$0.62	\$0.80	\$1.00	Only six months of Cook
FY24		\$1.25	\$1.60	\$1.80	Cook at full production, >PYBAR
Blended (50%)					
FY23	nm	n.m.	n.m.	n.m.	
FY24		\$0.95	\$1.20	\$1.40	

Source: Company financials and RaaS estimates; \* NRW, EHL, MLD



**Exhibit 5: MYE Financial Year Summary** 

Metarock Group (MYE.AS	X)					Share price (7 November 20					A\$	0.190
Profit and Loss (A\$m)						Interim (A\$m)	H121A	H221A	H122A	H222A	H123F	H223F
Y/E 30 June	FY20A	FY21A	FY22A	FY23F	FY24F	Revenue	110.9	122.2	178.4	274.3	262.0	303.
Revenue	292.7	233.1	452.7	565.0	586.5	EBITDA	9.8	12.5	15.2	23.4	16.5	21.0
Other Income	1.3	0.8	3.2	0.0	0.0	EBIT	3.8	6.3	4.2	5.9	(3.3)	2.
Operating Costs	262.7	210.0	410.9	526.9	530.2	NPATA (normalised)	2.3	3.9	2.1	4.8	(4.4)	(0.2
Underlying EBITDA	28.6	22.3	38.6	38.1	56.3	Abnormals	0.0	0.0	(6.8)	(8.4)	(10.0)	12.0
Depn	(11.1)	(12.2)	(28.5)	(38.7)	(40.2)	NPAT (reported)	2.3	3.9	(5.8)	(6.7)	(16.9)	9.8
Amort	0.0	0.0	(4.3)	(4.5)	(3.5)	EPS (normalised)	0.022	0.037	0.017	0.039	(0.034)	(0.002
EBIT	17.5	10.1	5.8	(5.1)	12.6	EPS (reported)	0.022	0.037	(0.047)	(0.055)	(0.130)	0.07
Interest	(0.8)	(1.1)	(4.0)	(6.0)		Dividend (cps)	0.008	0.023	0.000	0.000	0.000	0.000
Tax	(5.1)	(2.8)	0.9	2.0	. ,	Imputation	100%	100%	100%	100%	100%	100%
NPAT	11.7	5.9	2.7	(9.2)	4.1	Operating cash flow	na	na	na	na	na	na
Adjustments	0.0	0.4	4.3	4.5	3.5	Free Cash flow	na	na	na	na	na	na
Adjusted NPATA	11.7	6.3	7.0	(4.7)		Divisionals	H121A	H221A	H122A	H222A	H123F	H223F
Abnormals (net)	0.0	0.0	(15.2)	2.0	0.0	Contracting	110.9	122.2	125.0	142.0	132.0	143.0
Statutory NPAT	11.7	5.9	(12.5)	(7.2)	4.1	·	0	0	10.0	10.0	20.0	45.0
	11.7	5.5	(12.3)	(1.2)	4.1		U					
Cash flow (A\$m)	E1/004	E)(04.4	F1/00 A	EVOOE	E)/0/E	Hard Rock (PYBAR)	- 440.0	-	43.4	122.3	110.0	115.0
Y/E 30 June	FY20A	FY21A	FY22A	FY23F	FY24F	Total Revenue	110.9	122.2	178.4	274.3	262.0	303.0
EBITDA (inc cash rent)	25.6	16.0	33.3	32.7	50.3		-					
Interest	(0.8)	(1.1)	(4.0)	(6.0)	(5.5)	Operating Costs			_	_		
Tax	(5.5)	(3.0)	(2.3)	0.0	4.5	Contract Disbursements	14.2	16.3	34.9	66.5	65.5	75.8
Working capital/other	9.7	1.2	(12.8)	(2.2)	13.4	Personnel	83.0	89.3	123.3	174.1	169.0	194.7
Operating cash flow	29.1	13.2	14.2	24.5	62.7	Office	3.6	3.5	5.4	7.9	8.0	8.0
Mtce capex	(6.0)	(6.0)	(17.0)	(28.0)	(28.0)	Other	1.0	0.8	1.3	4.0	3.0	3.0
Free cash flow	23.1	7.2	(2.8)	(3.5)	34.7	Other income	(1.2)	(0.7)	(0.1)	(1.7)	(1.5)	0.0
Growth capex	(2.3)	(1.3)	(23.4)	(9.0)	1.6	Total costs	100.6	109.1	164.8	250.7	244.0	281.4
(Acquisitions)/Disposals	(3.8)	0.0	(13.7)	0.0	0.0							
Other	0.0	0.0	0.0	0.0	0.0	EBIT DA	10.2	13.1	13.6	23.6	18.0	21.6
Cash flow pre financing	17.0	5.9	(39.9)	(12.5)	36.3	EBITDA margin %	9.2%	10.7%	7.6%	8.6%	6.9%	7.1%
Equity	0.0	0.0	0.0	0.0	0.0	Margins, Leverage, Returns		FY20A	FY21A	FY22A	FY23F	FY24F
Debt	0.0	0.0	24.5	(10.0)	(8.0)	EBITDA margin %		9.8%	9.6%	8.5%	6.7%	9.6%
Net Dividends paid	(6.1)	(4.7)	(2.2)	0.0	(1.3)	EBIT margin %		6.0%	4.3%	1.3%	-0.9%	2.1%
Net cash flow for year	10.9	1.2	(17.7)	(22.5)	27.0	NPAT margin (pre significant it	tems)	4.0%	2.7%	1.5%	-0.8%	1.3%
Balance sheet (A\$m)				, ,		Net Debt (Cash)	TÍ.	25.36 -	24.18	60.01	53.33	29.72
Y/E 30 June	FY20A	FY21A	FY22A	FY23F	FY24F	` '	(x)	-0.9 x	-1.1 x	1.6 x	1.4 x	0.5 x
Cash	25.4	24.4	5.2	1.9	17.5	ND/ND+Equity (%)	(%)	nm	nm	16.0%	20.1%	4.3%
Accounts receivable	49.1	40.4	86.0	86.1	89.4	EBIT interest cover (x)	(x)	0.0x	0.1x	0.7x	n/a	0.4x
Inventory	6.3	6.4	21.1	25.1		ROA	(*)	25.5%	7.6%	2.7%	(1.8%)	4.6%
Other current assets	0.0	1.2	12.3	0.0		ROE		15.8%	7.8%	3.2%	(12.1%)	5.2%
Total current assets	80.7	72.4	124.7	113.1	132.9	ROIC		11.4%	2.4%	(19.0%)	(9.7%)	4.6%
PPE	22.4	22.9	110.7	91.3	86.0			0.59	0.59	0.32	0.28	0.33
	12.2	12.3	44.1	39.6		NTA (per share)			22.4	37.9	42.1	43.8
Goodwill						Working capital		21.2				
Right of use asset	14.5	14.0	19.6	19.6		WC/Sales (%)		7.2%	9.6%	8.4%	7.5%	7.5%
Deferred tax asset	7.9	7.5	0.0	0.0		Revenue growth		29.7%	(20.4%)	94.2%	24.8%	3.8%
Other	0.0	0.0	0.0	6.0		EBIT growth pa		49.6%	(42.4%)	(42.7%)	n/a	(344.2%)
Total non current assets	57.0	56.8	174.5	156.6		Pricing		FY20A	FY21A	FY22A	FY23F	FY24F
Total Assets	137.7	129.2	299.2	269.7	274.7	No of shares (y/e)	(m)	105.4	107.0	123.0	130.7	130.7
Accounts payable	34.1	24.4	69.2	69.0		Weighted Av Dil Shares	(m)	105.4	107.0	123.0	130.7	130.7
Short term debt	0.0	0.2	44.2	34.2	26.2							
Invoice financing	0.0	0.0	18.8	16.6	18.2	EPS Reported	cps	0.111	0.055	(0.102)	(0.055)	0.03
Lease liabilities/other	16.5	19.5	45.1	35.3	41.2	EPS Normalised/Diluted	cps	0.111	0.058	0.057	(0.036)	0.058
Total current liabilities	50.6	44.2	177.4	155.0	157.2	EPS growth (norm/dil)		48%	-47%	-3%	n/a	-262%
li i	0.0	0.0	21.0	21.0	21.0	DPS	cps	0.060	0.030	0.000	0.000	0.03
Long term debt	13.1	9.9	17.6	17.6	17.6	DPS Growth		50%	-50%	-100%	n/a	n/a
Long term debt Other non current liabs	10. 1		38.6	38.6	38.6	Dividend yield		31.6%	15.8%	0.0%	0.0%	15.8%
	13.1	9.9				Dividend improdution		100	100	100	400	10
Other non current liabs		9.9 54.0	216.0	193.6	195.8	Dividend imputation				100	100	
Other non current liabs  Total long term liabilities  Total Liabilities	13.1 63.8	54.0	216.0			Dividend imputation PE (x)		17				3.3
Other non current liabs  Total long term liabilities	13.1			193.6 <b>76.0</b>		PE (x)		1.7	3.3	3.4	- 5.3	
Other non current liabs Total long term liabilities Total Liabilities Net Assets	13.1 63.8 73.9	54.0 <b>75.2</b>	216.0 <b>83.2</b>	76.0	78.8	PE (x) PE market		15.0	3.3 15.0	3.4 15.0	- 5.3 15.0	15.0
Other non current liabs Total long term liabilities Total Liabilities Net Assets Share capital	13.1 63.8 73.9	54.0 <b>75.2</b> 64.3	216.0 <b>83.2</b> 87.9	<b>76.0</b> 87.9	<b>78.8</b> 87.9	PE (x) PE market Premium/(discount)		15.0 (88.6%)	3.3 15.0 (78.3%)	3.4 15.0 (77.6%)	- 5.3 15.0 (135.4%)	15.1 (78.2%
Other non current liabs Total long term liabilities Total Liabilities Net Assets Share capital Reserves	13.1 63.8 73.9 61.0 (19.8)	54.0 <b>75.2</b> 64.3 (22.5)	216.0 83.2 87.9 (23.4)	76.0 87.9 (23.4)	<b>78.8</b> 87.9 (23.4)	PE (x) PE market Premium/(discount) EV/EBITDA		15.0 (88.6%) (0.2)	3.3 15.0 (78.3%) (0.2)	3.4 15.0 (77.6%) 2.2	- 5.3 15.0 (135.4%) 2.1	15.1 (78.2%
Other non current liabs Total long term liabilities Total Liabilities Net Assets Share capital Reserves Retained Earnings	13.1 63.8 73.9 61.0 (19.8) 32.2	54.0 <b>75.2</b> 64.3 (22.5) 33.4	87.9 (23.4) 18.7	76.0 87.9 (23.4) 11.5	78.8 87.9 (23.4) 14.3	PE (x) PE market Premium/(discount) EV/EBITDA FCF/Share	cps	15.0 (88.6%) (0.2) 19.74	3.3 15.0 (78.3%) (0.2) 5.14	3.4 15.0 (77.6%) 2.2 -22.54	- 5.3 15.0 (135.4%) 2.1 -11.11	15.0 (78.2% 1.0 25.8
Other non current liabs Total long term liabilities Total Liabilities Net Assets Share capital Reserves	13.1 63.8 73.9 61.0 (19.8)	54.0 <b>75.2</b> 64.3 (22.5)	216.0 83.2 87.9 (23.4)	76.0 87.9 (23.4)	78.8 87.9 (23.4) 14.3	PE (x) PE market Premium/(discount) EV/EBITDA	cps	15.0 (88.6%) (0.2)	3.3 15.0 (78.3%) (0.2)	3.4 15.0 (77.6%) 2.2	- 5.3 15.0 (135.4%) 2.1	3.3 15.0 (78.2% 1.0 25.80 0.73 136.2%

Source: RaaS Advisory



# FINANCIAL SERVICES GUIDE

# RaaS Advisory Pty Ltd ABN 99 614 783 363 Corporate Authorised Representative, number 1248415

of

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AFSL 456663

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#### **About Us**

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- who we are
- our services
- how we transact with you
- how we are paid, and
- complaint processes

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RaaS is the entity providing the authorised AFSL services to you as a retail or wholesale client.

#### What Financial Services are we authorised to provide? RaaS is

authorised to

- provide general advice to retail and wholesale clients in relation to
  - Securities
- deal on behalf of retail and wholesale clients in relation to
  - Securities

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#### Our general advice service

Please note that any advice given by RaaS is general advice, as the information or advice given will not take into account your particular objectives, financial situation or needs. You should, before acting on the advice, consider the appropriateness of the advice, having regard to your objectives, financial situation and needs. If our advice relates to the acquisition, or possible acquisition, of a particular financial product you should read any relevant Prospectus, Product Disclosure Statement or like instrument. As we only provide general advice we will not be providing a Statement of Advice. We will provide you with recommendations on securities

#### Our dealing service

RaaS can arrange for you to invest in securities issued under a prospectus by firstly sending you the offer document and then assisting you fill out the application from if needed.

#### How are we paid?

RaaS earns fees for producing research reports. Sometimes these fees are from companies for producing research reports and/or a financial model. When the fee is derived from a company, this is clearly highlighted on the front page of the report and in the disclaimers and disclosures section of the report.

We may also receive a fee for our dealing service, from the company issuing the securities.

#### **Associations and Relationships**

BR, RaaS, its directors and related parties have no associations or relationships with any product issuers other than when advising retail clients to invest in managed funds when the managers of these funds may also be clients of BR. RaaS's representatives may from time to time deal in or otherwise have a financial interest in financial products recommended to you but any material ownership will be disclosed to you when relevant advice is provided.

#### Complaints

If you have a complaint about our service you should contact your representative and tell them about your complaint. The representative will follow BR's internal dispute resolution policy, which includes sending you a copy of the policy when required to. If you aren't satisfied with an outcome, you may contact AFCA, see below. BR is a member of the Australian Financial Complaints Authority (AFCA). AFCA provide fair and independent financial services complaint resolution that is free to consumers.

Website: <a href="www.afca.org.au">www.afca.org.au</a>; Email: <a href="mailto:info@afca.org.au</a>; Telephone: 1800931678 (free call)
In writing to: Australian Financial Complaints Authority, GPO Box 3, Melbourne, VIC, 3001.

#### **Professional Indemnity Insurance**

BR has in place Professional Indemnity Insurance which satisfies the requirements for compensation under s912B of the Corporations Act and that covers our authorized representatives.



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